

WARRANTY REQUEST

Date: _____

A REQUEST FOR WARRANTY FROM:

Homeowner's Name: _____ Home Phone: _____ Availability: _____
 Address: _____ Mobile Phone: _____
 _____ Office Phone: _____ (Please give 2 Business Days lead time)

Please refer to your Home of Texas Limited Warranty Booklet before submitting requests.

***HOMEOWNER TO FILL IN COLUMN 1, 2, AND 3**

COLUMN 1*	COLUMN 2*	COLUMN 3*
ROOM LOCATION	SHORT DESCRIPTION	2-10 Warranty Page #/Reference #
1		
2		

FOR OFFICE USE ONLY		
Trade Partner	Date Complete	Home owner Signature
Trade Partner notes:		
Trade Partner notes:		

- When we receive your completed Warranty Request Form, we will notify the necessary trade partners of warranted items. They will contact you directly to schedule an appointment at your convenience.
- We do not keep keys to your home. You will be responsible for providing workers access to your home as well as scheduling appointments with trade partners. Because our trade partners are independent companies, please schedule appointments during their hours of business.
- If you listed your availability, we will try to schedule appointments during that time. Please remember: listing your availability does not guarantee an appointment at that time.
- *New Horizon Builders* is not responsible for any losses customers allege during workers' visits. We suggest you schedule service visits at a time when you can be at home.
- Someone 18 years or older must be present for appointment.
- ***Use the buttons to submit your request by email or print and fax to 915-845-8146 or mail to New Horizon Builders, 132 West Redd Road, El Paso, TX 79932.***